

Funky Phone Calls Worksheet

Follow the steps below.

Be sure to record all of your answers as you talk to the store so you do not forget the information you are calling to obtain.

1. Place call to _____.
2. When operator answers, ask for _____ department.
3. When the store worker for that department answers, ask if they have _____ in stock and how much they are _____?
4. If they are in stock say _____ .
5. If they are not in stock ask when they will be available?

6. End your conversation by saying _____
